Grizzly Fest Website Information

Across Top

* Lineup
  + Artist Images and Name in Alphabetical order
    - When you click on them it has links to their social media accounts
* Tickets - Link to our third party ticket purchase link site.
* Festival Info
  + Wristbands & Cashless
  + Entry
  + Health + Safety
  + Facilities
  + Patrons with Disabilities
  + Festival Map (Yet to be done)
  + FAQs
* Get Involved
  + Contact
  + Partners
  + Vendors
* Trip Planning
  + Travel + Accommodations
  + Hotels
* Shop

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Please include links of our social media pages on the top to reoccur on all the pages. On bottom include

Facebook: grizzlyfest

Instagram: @grizzly\_fest

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### **Wristband and Will Call INFORMATION**

* 2 Day Festival passes are valid for the entire weekend that you purchased.
* Single Day Festival passes are only valid for the specific day that you purchased.
* 2 Day Festival pass is a single wristband that is worn all three days.
* Wristbands are void if tampered with or removed.
* Wristband activation will be required for entry into the festival.
* Grizzly Fest mobile app download required to activate wristband.
* Ages 7 & older require a festival pass.
* No switching single day passes.
* Online Orders received after May 9th will need to pick up wristbands at Will Call.
* Will Call Locations will be available at the Chukchansi Park Box Office prior to May 18th. Chuckchansi Park Box Office WILL NOT be open on May 18th or 19th to pick up your wristbands.
* Will Call Location on May 18th and 19th will be inside Woodward Park just south of Woodward Park Amphitheater.
* ALL vehicles entering Woodward Park to pick up wristbands will still be subject to parking fees
  + - Ticket Support
      * **Festival Ticketing Support:**
      * [http://support.festivalticketing.com](http://support.festivalticketing.com/)
      * 9-5 Mon-Fri (Arizona Time)
      * 855-771-3667
      * Submit a support ticket: https://support.festivalticketing.com/hc/en-us/requests/new

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### **FESTIVAL HOURS**

### **Friday, MAY 18**

Festival Gates Open - 2:30PM

Music Starts - 3:00PM

Music Ends - 12:00AM

### **Saturday, MAY 19**

Festival Gates Open - 2:30PM

Music Starts - 3:00PM

Music Ends - 12:00AM

#### **WHAT YOU CAN'T BRING**

* Weapons of any kind
* Illegal substances
* Large or framed backpacks
* Alcohol (alcohol will be sold at the festival)
* Glass containers of ANY kind
* Cans of ANY kind
* Skateboards, scooters, or personal motorized vehicles
* Bicycles inside Festival grounds (bike racks and bike valet are available along northside of Box Office)
* Strollers
* Fireworks and explosives
* Instruments and laser pointers
* Umbrellas
* Selfie sticks
* Spray paint, large markers
* Picnic baskets
* Lawn furniture or any chairs with legs - Blankets are OK
* Large or hard-sided coolers
* Tents
* Pets (Except animals that assist people with disabilities. Important to read Service and Support Animal Policy & Procedures.)
* Video equipment (no video recording will be allowed)
* Professional still camera equipment with a detachable lens longer than 2 inches, tripods, big zooms, or commercial use rigs
* Audio recording equipment
* No illegal vending is permitted (no unauthorized or unlicensed vendors allowed)
* Drones

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### **HEALTH + SAFETY TIPS**

Our city’s park and our Festival grounds are sacred. Whether you’re eating and drinking your way through the Park or busting the roger rabbit thinking no one is watching you, remember to follow these simple health and safety tips from our team. Remember to spread the love and positivity so we can continue the party for years to come.

* DO tune in to your surroundings and if you see something, say something. Look for a member of Grizzly Fest Medical & Safety team and clue them in.
* DO remember that late Fresno Springs can get very hot. Be prepared – Drink plenty of water and stay hydrated. Look for our hospitality groves to get some shade and cool off.
* DO keep an eye on your friends and get them help if you think they need it. Don’t be afraid to talk to our Medical & Safety staff, anything you tell them is confidential.

### **Safety**

Everybody entering the festival site will be subject to search. Our primary goal is to create a safe and secure environment for all festival attendees. To ensure this, there will be on-site security provided by local police and peer security companies. If you're experiencing any problems whatsoever, locate a festival staff member.

### **Medical**

American Ambulance will be on-site to help you with any type of medical problem. Head to the nearest medical tent or look for a festival staff member if you need assistance.

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### **Facilities**

### **Information Booths**

Information Booths are located next the the Box Office, and on the eastside of the Vendor Village Food Trucks. Stop by to get your questions answered, pick up a Grizzly Fest Program Guide, check out the Festival Map, or just to say hi.

### **Shopping**

Our local retail vendors offer a wide selection of craft and hand-made wares - if you’re looking for a screen-printed shirt, sunglasses, posters or even a charge for your cellphone, you’re in luck!

### **ATMs**

There will be a number of ATMs located at the festival. Their locations will be marked on the map you receive when you enter the site.

### **Bathrooms & Hand Washing Stations**

Bathrooms and hand washing stations are strategically located throughout the festival site. They are cleaned frequently, and they are used frequently, so please do your part to make the porta-potty experience as enjoyable as possible. Remember, the Golden Rule of Public Toilets: Leave them as you’d like to find them.

### **Food Options**

Reasonably priced food (including vegetarian/vegan options) and drinks will be available on-site. More information about the food vendors and options will be released in upcoming weeks.

### **Security / Safety**

Our primary goal is to create a safe and secure environment for all festival attendees. To ensure this, there will be on-site security provided by local police and private security companies. If you're experiencing any problems whatsoever, locate a festival staff member, security guard, or police officer.

### **Medical**

American Ambulance will be on-site to help you with any type of medical problem. If you need assistance, go to the medical tent, or look for a police officer or festival staff member.

**Lost and Found**

Lost and Found will be held at both Info Booths. Stay tuned for updated 2017 info.

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### **Patrons with Disabilities**

### **SECTION 1: GETTING AROUND THE EVENT**

TERRAIN: Grizzly Fest is an outdoor festival, taking place at Woodward Park. This is a large venue with great distances between stages. The grounds of the event is a little more than 20 acres. Most travel is done over natural terrain of mowed grass, occasional sand, some packed-earth pathways and a few paved paths. One difficult aspect of travel in this park is that there are some steep changes in elevation. Despite the difficult terrain, many people who use wheelchairs or other mobility devices come prepared and are able to attend and enjoy Grizzly Fest.

### **SECTION 2: VIEWING**

At Grizzly Fest, Main Stage, raised viewing platforms are reserved for people who use wheelchairs, or who have a mobility disability that would make it very difficult to stand in the audience. One companion may accompany the person with the mobility disability. Families who have one or more member with a disability may stay together on the platform. “Family” is defined as two adults and any children 18 years or younger. Please note that these areas have limited capacity and are available on a first-come, first-served basis. The festival provides folding chairs and makes every attempt to provide enough for everyone on the platform.

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### **SECTION 3: POWER WHEELCHAIRS, SCOOTERS, AND OTHER DEVICES**

WHAT’S ALLOWED: Only those who have mobility disabilities may use mobility devices. Power wheelchairs and three or four-wheeled scooters are allowed for use by people with mobility disabilities.

WHAT’S NOT ALLOWED: Grizzly Fest is a crowded event. For safety reasons, powered mobility devices that move faster than a walking speed, or are heavier and larger than a wheelchair or scooter, including two-wheeled scooters, golf carts, or all-terrain vehicles, are NOT allowed.

OTHER DEVICES: Other types of mobility devices will be evaluated on a case-by-case basis. To ask permission to bring a powered mobility device other than a wheelchair or scooter, contact info@grizzlyfestival.com no later than one week before the event. Grizzly Fest personnel may ask individuals using another type of power-driven mobility device for a credible assurance, such as a valid Federal or State-issued proof of disability, that the device is required because of a disability.

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### **SECTION 4: TOILETS**

Accessible portable toilets are located in every cluster of portable toilets in the festival grounds. See Festival Map for exact locations.

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#### **Festival Map**

This has yet to be designed and once done will be submitted to have on the page.

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#### **FAQs**

#### **Q: I have a question about my ticket?**

For all ticketing questions and concerns, please contact Festival Ticketing customer support

service directly at: 855-771-3667 or through their website: [http://support.festivalticketing.com](http://support.festivalticketing.com/)

This includes any questions regarding purchase, address changes, confirmation emails, shipping info, etc.

#### **Q: What are the festival hours?**

FRIDAY, MAY 18

Festival Gates Open - 2:30PM

Music Starts - 3:00PM

Music Ends - 12:00AM

SATURDAY, MAY 19

Festival Gates Open - 2:30PM

Music Starts - 3:00PM

Music Ends - 12:00AM

#### **Q: What can/can’t I bring inside the gates?**

A full list of what you can and cannot bring into the festival can be found at grizzlyfestival.com/festival-info/entry.

NOTE: Grizzly Fest is requesting that fans bring CLEAR bags, or no bags, when attending the festival. There will be an expedited entrance line for fans carrying no bag or clear bags.

With the extensive security measures that are necessary to keep our festival safe, bringing a regular bag or backpack will result in a delayed entrance and longer lines.

#### **Q: Is the festival accessible to patrons with disabilities?**

Yes, we strive to make Woodward Park as accessible as possible, including accessible parking, raised viewing areas, and a golf cart shuttle system. Please read our full access guide found at: www.grizzlyfestival.com/festival-info/patronswithdisabilities.

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#### **Q: How can I stay hydrated at the festival?**

There are water refill stations provided by CamelBak located throughout the festival. Play your part by bringing a reusable container for free refills to stay hydrated all weekend.

#### **Q: Will there be food at the festival?**

Grizzly Fest partners with some of the best food trucks the San Joaquin Valley has to offer. Find a full list of vendors and menus on your mobile app or at grizzlyfestival.com/food. Gluten-free, vegetarian, and vegan options will be available.

**Q: Where can I get a program guide?**

Program guides will be handed out upon entry into the festival (until supplies last). They will also be available at the Info Booth.

#### **Q: What stage/time does “X” artist perform?**

Plan out your day at the Park. A full lineup is located on your mobile app, on the website, and in your program guide. A large daily schedule will be available to view at the Info Booth.

#### **Q: Where can I find a festival map?**

You can find a festival map on your mobile app, on our website, and in the patron guide. A large festival map will be available to view at the Info Booth.

#### **Q: What time does bike valet close?**

Bike valet is free and open Friday & Saturday from 1pm-12:30am.

#### **Q: Can I stay overnight in the Park?**

No.

**Q: Can I leave the festival and return the same day?**

In general, re-entry is not allowed. You may enter the festival gates once each day. However, if there is an emergency and you must leave the festival and need to return the same day, you must speak with a Supervisor at any festival entrance/exit BEFORE LEAVING to be scanned out.

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#### **Q: Is Grizzly Fest all ages?**

Grizzly Fest is an all ages event and does not require a minimum age to attend. In addition, we do not require parental supervision for underage patrons, however, we would like to clarify that the safety and overall well-being of our festival goers is our highest priority. Each year we strive to make Grizzly Fest a safe and unforgettable experience for each and every attendee.

#### **Q: Do children get in for free?**

Children under the age of 6 do not need a wristband to get into the festival.

#### **Q: How do I get to the festival?**

Parking is extremely limited around Woodward Park. For your convenience, Grizzly Fest is proud to offer a pre-paid shuttle service from Fresno State University to the south entrance of Grizzly Fest just outside of Woodward Park. Shuttles begin running each day at 1:30PM and run continuously all day with limited coverage from 7:30PM-10PM. Last shuttle leaves the festival site at 1:00AM on Friday and Saturday.

The cost of the 2-DAY Shuttle Pass is $20.00 and does not include admission to the festival. You can buy a Shuttle Pass here: http://www.grizzlyfestival.com/festival-info/travel-accommodations#getting-to-the-park

#### **Q: Can I bring in my prescription medicine?**

You may bring in medical prescriptions as long as your name is clearly on the prescription label and you have a valid ID. Names on the prescription must match your valid ID.

#### **Q: Can I sell 1 day of my 2-day pass?**

For your 2-day pass, you will only receive ONE ticket (in wristband form) that you will wear each day to grant you access into the festival. Thus, if you choose to sell your 2-day ticket, you must sell both days. This is due to the tickets being in wristband form. It cannot be removed once put on, and any loose wristbands will be confiscated. Any wristbands that have been tampered with will be void and you will not be given access to the festival.

#### **Q: How do obtain a media credential or photo credential?**

#### Email [info@grizzlyfestival.com](mailto:info@grizzlyfestival.com) and include establishment you are wanting to cover the event for.

#### **Q: I still have a question.**

Email info@grizzlyfestival.com

**Contact Info**

Please send questions to addresses with associated topics. If you are unsure which e-mail to use, please email [info@grizzlyfestival.com](mailto:info@grizzlyfestival.com).

**Partners**

Once all of our sponsors have been finalized we will send over images that will hyperlink to their website. We will send over by End of February.

**Community Involvement**

IAN Group has been a supporter of Sound N Vision and supporting their mission of providing free music and arts programs and classes for less fortunate children. Please include SNV one page similar to the info on your webpage.

Hashtag Lunchbag - Please include logo 

IAN Group has been a proud partner of Hashtag Lunchbag in assisting and helping stop hunger with our communities homeless. If you would like to help in the future stop by the booth and get more information.

<http://www.hashtaglunchbag.org/>

**Vendors**

Grizzly Fest is located in the food capital of the world and with that we like to present the freshest foods the world has to offer and bring the best of Central California to Woodward Park each year. If you are a food truck endor interested in being a part of Grizzly Fest 2018, please fill out the form linked below. If you want a vendor space please email [vendorvillage@gmail.com](mailto:vendorvillage@gmail.com)

**Vendor Application (Please link to a form similar to one below you can use with google forms)**

# Grizzly Fest 2018 Food Vendor Application

**Thank you for your interest in participating as a food vendor at Grizzly Fest 2018 at Woodward Park. Over the past five years, the festival has become known not only for its incredible music and art lineup, but also for culinary offerings that represent the Central California food truck scene.**

**If you are interested in participating as a food vendor for this year’s event, please fill out the following form by Feb 28th, 2018. Please note that there are limited spots available and unfortunately we cannot accommodate all applicants. This festival is also reserved for \*\*local food trucks\*\*, so please do not apply if you are not located in the central valley.**

**Grizzly Fest 2018 will be held at Woodward Park the weekend of May 18th-19th. Should your application be chosen we will send along all of the other the necessary information to participate.**

**Thank you once again for considering food vending at Grizzly Fest.**

* **What is the name of your business / DBA?**
* **Is your business located in Central California?**
* **At this time we are only accepting businesses located in Central California**
  + **Yes**
  + **No**
* **Who is your primary contact?**
* **What is your email address?**
* **What is your phone number?**
* **What is your business website address?**
* **What is your business address?**
* **What are your Facebook, Twitter and Instagram Handles?**
* **Do you have experience vending at events? If so, please describe.**
* **What menu items would you serve at the festival? Please provide detailed menu and pricing in this answer.**
* **Why are you a good fit for Grizzly Fest?**
* **Is there anything else you would like us know about you and your operation?**

**Submit**

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#### **GETTING TO FRESNO, CALIFORNIA (Travel Link)**

### **By Air**

#### **Fresno Yosemite International Airport**

20 minute drive to the park

### **By Train**

#### **AMTRAK**

Fresno, California’s Amtrak station is located approximately 11 miles from Woodward Park.

### **By Bus**

#### **GREYHOUND BUS LINES**

The Greyhound station stop in Fresno is just a 17 minute drive to the park.

#### **GETTING TO THE PARK & PARKING**

Parking inside Woodward Park is limited and there is absolutely no parking allowed in the surrounding residential neighborhoods (your vehicle will be towed), we strongly encourage you to take public or alternate means of transportation. If you do decide to park on grounds please arrive early as it is first come first serve and space is limited. There will be a parking entry fee and ONLY cash payments will be accepted so please have Cash ready to avoid holding up the line. There will be additional parking available in the River Park Plaza at the Fresno St entrance only and same cash policy will be enforced. There is no overnight parking allowed inside of Woodward Park, and camping in the city of Fresno is prohibited (Fresno, CA Code, Article 17, Section 10.1700).

### **BY SHUTTLE**

Parking is extremely limited around Woodward Park. For your convenience, Grizzly Fest is proud to offer a pre-paid shuttle service from Fresno State to the south entrance of Grizzly Fest in Woodward Park. The shuttles will begin running each day at 1:30pm and run continuously all day with limited coverage from 7:30-10:00pm. Last shuttle leaves at 1:00am.

The cost of the 2-DAY Shuttle Pass is $20.00 and does not include admission to the festival.

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### **BY TAXI**

#### **City Cab Co**

(559) 228-8282

#### **American Yellow Cab**

(559) 222-2229

#### **Yellow Cab**

(559) 237-0123

#### **California Cab**

(559) 266-6666

### **BY BICYCLE**

VALET IT – Grizzly Fest valet bike parking is located south of the Box Office (enter at intersection off Fort Washington and Friant). Valet is open each day of the festival from 1pm ­- 12:30am.

### **BY RIDESHARE**

Uber is proud to be the Official Rideshare Partner of the festival. Follow these instructions if you’re leaving the park:

South Side: On Audubon off River Park place East

North side: Off Friant and Fort Washington in the Riverview Shopping Center.

New users can enjoy $15 off their first ride by entering promo code “GrizzlyFest18” in the Uber app. Expires 2018-06-01 1

**BY FOOT**

If you're entering the Park from the south (Park View Plaza), enter at Yosemite Rd and Audubon. Walk north on Yosemite Rd and Box Office will be on your right and Entrance will be on your left.

If you're entering the Park from the north (Riverview Shopping Center), enter at Yosemite Rd and Friant Rd and walk along the pedestrian path to enter at the Main Entrance. Box Office will be on your left and The Main Entrance will be on your right.

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### **Hotels**

Make sure you book your hotels early as it is a busy weekend in Fresno and hotels will sell out. Click **HERE** (insert our hotel booking page the city is creating for us) for special Grizzly Fest rates and hotels in the city of Fresno brought to you by the Fresno Visitors and Convention Bureau.

**Shop**

This page will link to our third party festival store. I will make sure they have assets to build it out so it can have same look and feel.